



## NetVu for Payments

*A powerful management server, NetVu™ is what sets Precidia apart from its competitors. Designed to work with the POSLynx220 payment router and other Precidia products, NetVu is the driver behind the payment system's unique deployment, management, monitoring and security features.*

### Deployment

Recognizing that deployment of new technology can be a costly drain on technical resources, NetVu was designed to streamline the process. Each POSLynx220 unit can be deployed easily by the merchant, without onsite technical assistance. When the POSLynx220 is plugged in, it automatically calls NetVu to download its configuration, which has been set up in NetVu by the merchant's service provider (ISO, dealer, processor, network provider). This feature means installation is virtually plug and play for the merchant, and saves thousands of dollars in onsite technical support costs, particularly in larger deployments with multiple sites.

### Monitoring

With NetVu, VARs and other first line support providers are the first to know when a customer's site is down, and can often pinpoint the source of the problem before any significant downtime has occurred. NetVu is always working in the background, monitoring the POSLynx220's activities on the network. It collects data from the POSLynx220 at regular pre-set intervals, which can then be used to actively manage the device, resolve problems quickly, or prepare reporting screens. Data collected by NetVu includes network status, POSLynx220 status, transaction data, log files of device activity, details on users and their activities.

### Management

NetVu actively manages the POSLynx220, allowing merchants and their service providers to remotely act on the data provided, resolving problems quickly and cost effectively. In addition, help desk applications can be interfaced to NetVu through standard web services, facilitating enhanced remote support. Management features include asset management and version control, configuration storage, search and download capabilities and application downloads.

### Security

Cardholder security is among the payment industry's most critical issues. NetVu has been designed to facilitate ongoing PCI compliance for merchants in two key ways. First, neither the management server or the Precidia device, stores cardholder data. In addition, the POSLynx220 with NetVu payment system compels PCI compliance, with features such as automatically expiring passwords after 30 days. Second, NetVu is constantly updated as cardholder security requirements change. If PCI standards change, NetVu will have the updates, and will send them directly to the operating POSLynx220 units.

### Benefits:

- simple, low cost deployment
- 24/7 monitoring
- remote application & configuration download
- automatic PCI updates for ongoing compliance



## Benefits of NetVu

NetVu offers a strong value proposition for the retail payments industry. Key benefits include:

### Cost Savings

Return on investment is immediate, with the elimination of onsite technicians for installation, a savings of thousands of dollars. In addition, the cost of supporting devices in the field is dramatically reduced, with NetVu delivering 24/7 accessibility.

### Faster Turnaround on Application Updates

With NetVu, upgrading the software on numerous devices across the country is a simple upload that can be carried out remotely from a central location. Switching from one processor to another is also a simple process with NetVu.

### Security over the Long Term

NetVu is security insurance, offering the peace of mind of comprehensive PCI compliance now, and into the future. As requirements change, NetVu users can rest assured they continue to be compliant.

### Enhanced Technical Support

Merchants with units managed by NetVu know they are receiving the best possible support from their service provider. Whether the merchant wants to be able to access the device for data or troubleshooting, or wants to turn to their service provider, NetVu delivers real-time remote data that is available 24/7.

### Customer Feedback

"With NetVu we can easily manage multiple sites firmware and configuration. Knowing within minutes if a broadband connection is lost, often before the site, allows us take a more proactive approach to troubleshooting. NetVu also facilitates the deployment of multiple IP converters at once - straight out of the box; the installer only needs to know where to plug the cables!"

-Bill Drake, **Restaurant Systems**

"Our transactions have been reduced from more than 15 seconds to under 5. With stores serving an average of 1500 customers a day, this results in a significant time savings at the checkout. What's more, we've gained management tools with NetVu™ that we could not get anywhere else: active management and alerts, remote configuration and proven security."

-Rollin Tillie, **Jordan Oil (HotSpots stores)**

"Precidia's solution goes above and beyond simply integrating card acceptance. With the POSLynx220/NetVu, we can remotely view the merchant's store and network activity, allowing us to be even more proactive in offering support, message format changes, settlement assistance. Precidia understands the requirements of merchants in the ECR industry, and has designed a product that reduces their costs and enhances support".

-Jerry Logan, **Cash Register Center**

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